

FRIDAY, JUNE 7
Evening Reception

TIME	SESSION	LOCATION
6:00 PM – 7:30 PM	Pre-Registration, Exhibit Hall Opening, Meet the Speakers	
7:30 PM – 7:50 PM	Welcome from BC SPCA CEO, Craig Daniell	Grand Villa Ballroom 3
7:50 PM – 9:00 PM	Networking & Refreshments	

SATURDAY, JUNE 8
Conference Day 1

TIME	SESSION	LOCATION
8:00 AM – 9:00 AM	Registration, Breakfast, Networking	Foyer
9:00 AM – 10:30 AM	Jean Donaldson , "Moving Towards Standards of Care in Pet Dog Training"	Grand Villa Ballroom 3
10:30 AM – 11:00 AM	Refreshments/Break	Foyer
11:00 AM – 12:00 PM	Debbie Martin , "Doing Better Together - Trainer and Veterinarian Collaboration"	Grand Villa Ballroom 3
12:00 PM – 1:00 PM	Lunch	Foyer
	Dr. Karen van Haaften , "Rodent Training" (Workshop Pt. 1)	Firenze & Venetia
1:00 PM – 2:00 PM	Dr. Chris Pachel , "Do You See What I See? Medical Issues that Present as 'Bad Behaviour'"	Grand Villa Ballroom 1 & 2
	Debbie Martin , "Preventive Behaviour Services Animal Trainers Should be Offering in Veterinary Hospitals"	Grand Villa Ballroom 3
2:00 PM – 2:15 PM	Refreshments/Break	
	Dr. Karen van Haaften , "Rodent Training" (Workshop Pt. 1)	Firenze & Venetia
2:15 PM – 3:30 PM	Debbie Martin , "10 Tips to Make Your Clients and Patients Eager to Come Back!"	Grand Villa Ballroom 1 & 2
	Sarah Pennington , "Training Tips for Reactive Dogs"	Grand Villa Ballroom 3
3:30 PM – 4:00 PM	BREAK/NETWORKING	
4:00 PM – 5:30 PM	Dr. Chris Pachel , "Desensitization & Counter-Conditioning: Details Make the Difference"	Grand Villa Ballroom 1 & 2
	Kim Monteith , "Behaviour & Outreach: Caring for Vulnerable Populations"	Grand Villa Ballroom 3

SUNDAY, JUNE 9
Conference Day 2

TIME	SESSION	LOCATION
8:00 AM – 9:00AM	Registration, Breakfast, Networking	
9:00 AM – 10:30 AM	Dr. Chris Pachel , "More than Good Recommendations: Communication Tips for Successful Behaviour Plans" (Pt. 1)	Grand Villa Ballroom 3
9:00 AM – 9:30 AM	Dr. Karen van Haaften , "Emotional Motivations for Aggressive Behaviour in Dogs"	Grand Villa Ballroom 1 & 2
9:30 AM – 10:30 AM	Debbie Martin , "Training and Behavior Modification Techniques for Territorial Aggression in Dogs"	Grand Villa Ballroom 1 & 2
10:30 AM – 11:00 AM	Refreshments/Break	
11:00 AM – 12:00 PM	Dr. Chris Pachel , "More than Good Recommendations: Communication Tips for Successful Behaviour Plans" (Pt. 2) Dr. Claudia Richter , "How I Treat Fear Aggression"	Grand Villa Ballroom 3 Firenze & Venetia
12:00 PM – 1:00 PM	Lunch	
	Debbie Martin , "Systematic TEAM Approach to Reducing Reactivity (STARR) in Dogs" (Workshop Pt. 1)	Firenze & Venetia
1:00 PM – 2:00 PM	Dr. Claudia Richter , "Feline Aggression" Lisbeth Plant , "Aggressive Dog Behaviour Case Studies"	Grand Villa Ballroom 3 Grand Villa Ballroom 1 & 2
2:00 PM – 2:15 PM	Refreshments/Break	
	Debbie Martin , "Systematic TEAM Approach to Reducing Reactivity (STARR) in Dogs" (Workshop Pt. 2)	Firenze & Venetia
2:15 PM – 3:30 PM	Dr. Karen van Haaften , "Feline Inappropriate Elimination" Dr. Zazie Todd , "What Dog Trainers Need to Know about Cat Behaviour"	Grand Villa Ballroom 3 Grand Villa Ballroom 1 & 2
3:30 PM – 4:00 PM	Refreshments/Break	
4:00 PM – 5:00 PM	Speaker's Panel Session	Grand Villa Ballroom 3

MONDAY, JUNE 10
Learning Lab

TIME	SESSION	LOCATION
9:00 AM – 4:30 PM	Learning Lab: Humane Handling & Co-operative Veterinary Care Dr. Karen van Haaften, Kim Monteith, Dr. Claudia Richter, Debbie Martin, Mandi Idle	Grand Villa Ballroom 3